Retail Security Tips

For who have a security department, follow your procedures when dealing with a

Look into joining the Colorado Organized Retail Crime Alliance, COORCA.org

FOR SMALL BUSINESS OWNERS

- Locate counter or front register near front door.
- Greet everyone who enters your business - make eye contact.
- Have extra employees on hand so you can assist customers while still watching the front entrance.
- Keep limited amounts of cash in the cash register.
- Keep change in the safe until needed. Make deposits daily, if not more often.
- Empty tip jars frequently.
- Keep high end products or frequently stolen items secured.
- Remove posters, signs, etc. from windows so citizens and officers can see into your business from outside.
- Add security cameras and a recording system to your business. Advertise this to your customers. Make sure you can operate your system and provide a copy of the video footage to APD Officers if needed.
- Make an online police report for shoplift incidents if the suspect is not detained and/or you do not know who he or she is. Scan QR code.
- If the suspect is detained, report this to Aurora 911 at 303.627.3100 and request an officer. Keep in mind that the responding officers will likely issue a summons and may take the suspect to jail. Most are released on the summons. Involved employees or witnesseses will be required to appear in court to testify, if the case goes to court.
- Call 911 if there is an escalated or physical threat present which would require an immediate police response.
- You may request a security site survey by contacting PAR Officers at District1PAR@auroragov.org